

BOARD OF DIRECTORS MEETING MINUTES
February 7, 2023

The Richmond Behavioral Health Authority (RBHA) Board of Directors met in the Board Room at 107 S. 5th Street in Richmond, Virginia 23219.

This meeting was also held through electronic communication means due to safety concerns stemming from the coronavirus pandemic.

The public was provided the option to attend in person or by teleconference/videoconference via Zoom.

RBHA Board members present: Jenny Aghomo; Tameisha Archer; Scott Cannady; Irvin Dallas, **Chair**; Karah Gunther, **Vice Chair**; Dr. Brian Maiden via Zoom; Sarah Mines; Dr. Cynthia Newbille; Rev. Dana Sally-Allen; Malesia "Nikki" Taylor, **Secretary/Treasurer**; Eduardo Vidal and Stephen Willoughby

RBHA Board members absent: Kristi Babenko and Shauntelle Hammonds.

Staff present: Dr. John Lindstrom, **CEO**; Bill Fellows via Zoom; Susan Hoover via Zoom; Dr. Jim May via Zoom; Shenee McCray via Zoom; Carolyn Seaman via Zoom; Michael Tutt via Zoom; Scott Ward via Zoom; Cristi Zedd via Zoom; Steve Buffenstein and Meleese Evans, Executive Assistant.

RBHA's Legal Counsel: Jon Joseph of Christian & Barton, LLP.

Guests: Laura Reed and Jessica Mackenzie, both with the Department of Medical Assistance Services.

Proceedings:

- The meeting was called to order at 3:05 p.m. by Irvin Dallas, Board Chair.
- **Public Comment:** None.
- **The Board meeting minutes for January 3, 2023, were approved with a motion by Scott Cannady, seconded by Sarah Mines, and unanimously approved by all Board members present.**

Employee Recognitions

- The Regional Mobile Crisis Response Training Team was recognized as team of the month.

Chief Executive Officer's Report - Dr. John Lindstrom

- The CEO Report was discussed and is included in today's Board meeting packet and with today's meeting minutes.

RBH Foundation Report – Carolyn Seaman

- The RBH Foundation Development Report was discussed and is included in today's Board meeting packet and with today's meeting minutes.

Board Vote: Karah Gunther moved to approve the Updated RBHA Policy for Remote Participation and All-Virtual Meetings; seconded by Malesia Taylor, and unanimously approved by all Board members present.

Committee Reports:

Access & Service Delivery Committee – Rev. Dana Sally-Allen

- The Access & Service Delivery Committee has not met since the last Board meeting.

Advocacy & Community Education Committee – Scott Cannady

- The Advocacy and Community Education Committee discussed funding from City Council and the City Budget proposal and advocacy efforts.
- A draft report of the Advocacy and Community Education Committee meeting is included in today's board meeting packet along with the FY 2023 Advocacy Log.
- Board members received folders with advocacy information cards and program brochures to assist with advocacy. Scott Cannady encouraged all Board members to reach out to their Legislators and Council members.
- Dr. Lindstrom will provide a future presentation to City Council and invite Board members to attend with him.

Executive Committee – Irvin Dallas

- The Executive Committee has not met since the last Board meeting.

Finance Committee Report – Malesia "Nikki" Taylor

- The Finance Committee did not have a quorum at the January 25th meeting so financial statements are not available for the Board Packet. However, November statements were discussed with staff, as noted in the bulleted item immediately below.
- RBHA is strong financially with a net worth of \$19 million. Total cash in the bank on November 31st was \$26.7 million, and RBHA's share of that cash is \$8.1 million. The current operating reserve ratio for November was 1.00 or 2 months of expenses.
- Full November statements, along with the December and January financials will be presented at the March meeting of the Board.

Human Resources Committee – Karah Gunther

- The Human Resources Committee has not met since the last Board meeting.

Nominating & By-Laws Committee – Tameisha Archer

- The Nominating and By-Laws Committee has not met since the last Board meeting.


Presentation: Update on Richmond Marcus Alert Implementation, prepared by Dr. John Lindstrom, CEO, Amy Erb, MSW, Region 4 Programs Director, and Stephen Willoughby, MPA, Richmond City's Director of Emergency Communications; was presented by Dr. John Lindstrom, CEO.


The presentation is included with today's meeting minutes.

The meeting adjourned at 5:01 p.m.

The next Board of Director's meeting will take place on **Tuesday, March 7, 2023, at 3:00 p.m., at RBHA, 107 S. 5th Street in Richmond, VA 23219.**

Respectfully Submitted:


Irvin L. Dallas
RBHA Board Chair



Dr. John P. Lindstrom
Chief Executive Officer

Richmond Behavioral Health Authority
Board of Directors
Chief Executive Officer's Report
February 7, 2023

To quote a popular lyric, "there's a whole lot of shaking going on."

While applicable to every month during the RBHA service and business cycle, this time of year brings additional churning related to the state and local budget processes, legislation under consideration in the Virginia General Assembly, and the Governor's "Right Help, Right Now" initiatives. You will be hearing more as to how all this unfolds throughout the next months.

Chelsea Hill Purchase – we are proceeding toward the purchase of the Chelsea Hill property. Both RBHA and trustees of Pilgrim Baptist Church have signed the final Purchase Agreement.

Licensure reviews – our assigned licensure specialist has visited to review licenses for Developmental Disabilities and REACH services. All programs will be reviewed going into the spring as RBHA is up for triennial license renewal.

New Electronic Health Record acquisition – all six companies responding to our solicitation have completed two-day on-site demonstrations. Our selection committee is now focused on two of the six vendors, scheduling return visits for a deep dive into any remaining features and implementation questions.

Zoning application – our formal application for rezoning property in Chesterfield County in support of REACH office operations is underway. At this time, we do not anticipate any opposition, although it will take a three-to-four-month process of multiple reviews and opportunities for public response.

RRS-VRS transition – RBHA, in concert with the City of Richmond, is proceeding with the planned study intended to determine the feasibility and benefits of transition from exclusive participation in the Richmond Retirement System (RRS) to the Virginia Retirement System (VRS) for new employees. Any transition would also give existing employees the option to remain in RRS or start a new plan with VRS. There will be no portability between RRS and VRS.

Position Control – Keele & Company has been contracted to lead the development of an RBHA position control process.

Market Adjustments – RBHA will proceed with reclassification and salary adjusts for nurses, nurse managers, and nurse practitioners in the coming weeks.

Budget Calendar – the Executive Leadership Team has agreed on a budget development calendar for FY 24. Budget worksheets for all cost centers will be completed between March 1 and mid-April. Based on the aggregated draft budgets, adjustments will be made between mid-April and mid-May, with the goal for presenting the final budget to the Board Finance Committee at its May meeting and review/approval by the full Board of Directors at its June meeting.

Annual Report – we are running a month behind on completing our FY 22 Annual Report. Expect publication by the end of February.

Respectfully submitted,



John P. Lindstrom, Ph.D., LCP
Chief Executive Officer

RBHA Board Meeting Development Report – February 7, 2023

Richmond Behavioral Health Foundation

YTD Unrestricted to RBHF: \$32,465.70 (as of 12/31/22)

YTD Restricted Funds (outside of grants) to RBHF: \$8,577.00 (as of 12/31/22)

YTD grants awarded: \$101,500

YTD gifts-in-kind: \$91,500.50

YTD Total Revenue: \$234,043.20

	Current Year (FY23)	Past Year (FY22)	2 years ago (FY21)
	Total Grants/Requests Submitted in FY23 (July 1, 2022 – June 30, 2023)	Total Grants/Requests Submitted in FY21 (July 1, 2021 – June 30, 2022)	Total Grants/Requests Submitted in FY21 (July 1, 2020 – June 30, 2021)
Number of Submitted Grants/Requests	3 carried over from FY22 \$178,000 6	14 Total: \$667,500.00	7 Total: \$108,820
Number of Funded Grants/Requests	7	7	3
Dollar Value of Awarded Grants/Requests	\$101,500	\$86,000.00	\$51,320
Number of Pending Grants/Requests	1	2	1
Dollar Value of Pending Grants/Requests	\$10,000	\$178,000.00	\$15,000
Number of Denied Grants/Requests/Postponed	4	3	3
Dollar Value of Denied or Partially Funded Grants/Requests	\$151,000	\$403,500	\$57,500
Gifts in Kind - Monetary Value (Includes Value of Volunteer Hours and Value of donated items)	\$91,500.50	\$65,242.44 (Volunteer Hours Value) \$43,330.00 (Donated Items Value) TOTAL: \$108,572.44	\$68,357.20

RBHA Board Meeting Development Report – February 7, 2023

Volunteer Hours	1075	2306	1551
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Update on Grants and Gifts: See attached chart

Volunteer Projects:

- Hands On Greater Richmond – coordinating a DIY Project on our behalf – Children’s Personal Care Kits – July 2022 – Received 272 Kits
- Hands On/ Altria Event – July 20th 1pm – 5pm – North Campus WRTC, 100+ volunteers – Project completed
- Hands On/Altria – submitted 3 proposals for fall 2022 projects (see chart)
Phase 2 of the WRTC Project – project completed September 21st
- 3 DIY Volunteer Projects for the Fall
 - Snack Kits
 - Personal Care Kits
 - Cold Weather Item Kits
 - Drop Off Dates are Nov 3rd, Nov 15th, and Dec 9th
- Hand On Fairfax/CarMax Volunteer Event – November 17th – North Campus – weeding, mulching and putting to bed all the garden spaces for the winter; building raised bed planters for Chelsea Hill Campus; Nourishment Kits
- [Submitted 4 Volunteer Grant Proposals for Spring/Summer 2023 to Hands On Greater Richmond](#)
- [Spring DIY Volunteer Projects are scheduled \(Activity Kits, Nourishment Kits, and Personal Care Kits\):](#)
 - [April 18, 2023 11am – 2pm](#)
 - [April 28, 2023, 11am – 2pm](#)
 - [May 10, 2023, 11am – 2pm](#)

Community Engagement:

- American Horticulture Society Conference – Tour of North Campus Greenspace – July 14th, 11am
- Marshall Center Exercise Room Ribbon Cutting – August 2, 1pm – Exercise Room funded by Aetna

Events:

- Marshall Center Exercise Room Ribbon Cutting – August 2, 1pm – Exercise Room funded by Aetna

Appeals:

- *Refresh for Recovery* Campaign – RBHF Board of Trustees Campaign - \$5,000 match to paint the entry, dining room, and common areas on the 1st Floor at 1700 Front St.
- Giving Tuesday – November 29th – focusing on Homeless Services for this appeal
- Year-end Appeal – will begin around Thanksgiving – social media, email, and direct mail components

Mini Grants:

We awarded the first 3 \$5,000 grants to:

- ACT – develop a Vocational/Educational group to assist individuals with developing job skills and furthering their education

**RBHA Board Meeting
Development Report – February 7,2023**

- DS Children's Services – community inclusion events and activities for children and families
- WRTC Children's Services – Welcome Bags for children accompanying their mothers in treatment, community inclusion activities

Second 3 Mini Grants were awarded in January:

- Adult MH Case Management – to assist clients with funding birth certificates and identification cards
- SUD – Front Street – to finish the common areas with curtains, games & activities for the common area AND Alumni House for paint, dishes, linens, personal care items
- DS – REACH Adult Home – to purchase and maintain an indoor hydroponics unit to utilize with residents for skill building and growing their own food – works in conjunction with a cooking group that they facilitate with residents.

GRANT Applications FY23

	Date	Request	Requested	Funded	Not Funded	In Kind Value	Volunteer Hours	Notes		
United Way	2/25/2022	Mobile Nurse Health Educator	\$ 125,000.00	\$ -	\$ 125,000.00			Homeless/Residential Services - Sept notification		
Walmart	4/8/2022	Funding for Snack Kits	\$ 3,000.00	\$ -	\$ 3,000.00			Snack Kits for RICH Clinic and others		
Robins Foundation	6/10/2022	CSC - equipment - inside & outside	\$ 50,000.00	\$ 50,000.00	\$ -			CSC - Inside & Outside Equipment - September notification		
Herridon Foundation	7/25/2022	CSC playground costs	\$ 15,000.00	\$ 15,000.00	\$ -			CSC - Inside & Outside Equipment - December notification		
Kroger Foundation	7/28/2022	Gift Cards - Homeless Servies Outreach	\$ 5,000.00	\$ -	\$ 5,000.00					
Dominion Foundation	8/5/2022	TDT & CReST programs	\$ 10,000.00	\$ 7,500.00	\$ 2,500.00			Increasing Community Inclusion for Youth with Mental Health Issues		
Women of St. Stephen's Church	8/8/2022	Strollers & Car Seats WRTC	\$ 2,000.00	\$ 1,500.00	\$ 500.00					
BMHF	8/16/2022	ACT - funding for Athelos device	\$ 7,500.00	\$ -	\$ 7,500.00			rolling grant fudning until money runs out - 15 days for notification		
Richmond Christmas Mother	9/15/2022	Holiday Gifts/Meal for Families	\$ 5,000.00	\$ 2,500.00	\$ 2,500.00			Child & Family to Identify 10 youth and families		
Altria ACT	11/22/2022	Homeless Services Outreach	\$ 25,000.00	\$ 20,000.00	\$ 5,000.00			Outreach & Move in Costs		
Owens Minor	1/6/2023	Personal Care Kits	\$ 10,000.00					also presented a volunteer event option for O&M employees		
Annual LOT The Community Foundation	1/31/2023	Required for any grant invitation at TCF								
			\$ 79,500.00	\$ 96,500.00	\$ 151,000.00					
Volunteer Projects/Request/GIK										
						In Kind Value	Volunteer Hours	Notes		
Hands On/Altria - Summer	5/20/2022	WRTC Entry Landscaping, Mural, and Kits				\$ 15,000.00	300	July 20th Event (15,000 value + 5,000 cash counted in FY22) + 100 volunteers		
Hands On/Altria - Fall	7/6/2022	CSU Entry Mural								
Hands On/Altria - Fall	7/7/2022	Chelsea Hill Landscaping - front & side								
Hands On/Altria - Fall	7/7/2022	WRTC Entry - Complete Raised Bed Planting		\$ 5,000.00			90	30 volunteers		
VCU Agency Class Proposal	8/1/2022	VCU Capstone Class with Jen Kostyniuk						Fall Semester		
Meadow Event Park	8/18/2022	State Fair Tickets for Marshall Center (40)						no response		
Hands On Fairfax/CarMax Project	11/17/2022	Weed & Mulch gardens for winter/build raised beds Chelsea Hill				15,000	240	Also kits, rocks, horseshoe pits, sanding and staining picnic tables (80 @ 3)		
Hands On/Altria - Spring 2023	1/23/2023	Chelsea Hill Landscaping - front & side								
Hands On/Altria - Spring 2023	1/23/2023	CSU Entry Mural								
Hands On/Altria - Spring 2023	1/23/2023	CSU Interior Mural								
Hands On/Altria - Spring 2023	1/27/2023	REACH Adult CTH Raised Beds								
DIY Volunteer Projects & Other	Date	Personal Care Kits	Nourishment Kits	Cold Weather Kits	Activity Kits	Baby Care Kits	Kit Value	Volunteer Hours	Notes	Volunteer Value (\$28.54/hour)
Summer 2022	July		272				\$ 2,720.00	54	Hands On Featured Project in July - Children's Personal Care Kits	
Drop Off #1	11/3/2022		40	226	65		\$ 3,310.00	46		
Drop Off #2	11/15/2022		21	70	81		\$ 1,720.00	27		
Drop Off #3	12/9/2022		200	270	388		\$ 8,580.00	145		
CarMax Volunteer Event	11/17/2022			180			\$ 1,800.00	18		
Combined Board Project	12/12/2022				72		\$ 720.00	15		
Suzanne Massey	11/28/2022		50				\$ 500.00	10		
Dominion Volunteers	12/8/2022			1000			\$ 10,000.00	100		
Kris Branch/Huguenot Baptist	12/8/2022								Gifts for Marshall Center - 80 gift bags and games	
Altria Clothing Drive	12/4/2022								clothes/coats for children	
Hourigan Construction	12/15/2022				24		\$ 240.00	5		
Capital One (75)	12/16/2022				75		\$ 750.00	15		
CRA Employees					48		\$ 480.00	10		
			583	1746	753		\$ 60,820.00	1075		\$ 30,680.50

Update on Richmond Marcus Alert Implementation

Presentation to the RBHA Board of Directors

February 7, 2023

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OVERVIEW OF MARCUS ALERT

- ❖ 2020 Virginia law named for Marcus-David Peters, a 24-year-old teacher living in Richmond who was killed while in a mental health crisis by a Richmond City Police officer on May 14, 2018.
- ❖ Comprehensive, systems-wide approach to reducing Virginia's reliance on law enforcement in behavioral health emergencies. It includes changes at the state and local levels.
- ❖ Richmond is one of the first five localities to implement the framework.



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WHAT ARE THE GOALS OF THE MARCUS ALERT?

- ❖ Diminish the role of police in response to behavioral health crises.
- ❖ Shift primary response to qualified behavioral health professionals.
- ❖ Involve police in a supporting role, when necessary, for public safety.
 - ❖ Prioritize de-escalation and non-lethal force.
 - ❖ Decriminalize behavioral health crises and reduce stigma.
- ❖ Reduce arrests and traumatization; increase treatment and support.

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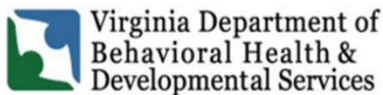
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STATE PLAN

Collaboration between:

- ❖ Virginia Department of Behavioral Health and Developmental Services (DBHDS)
- ❖ Virginia Department of Criminal Justice Services
- ❖ Other state agency partners
- ❖ Marcus Alert State Planning Stakeholder Group



RICHMOND PLAN

Collaboration between:

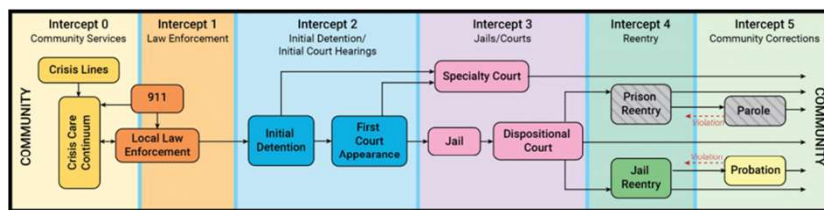
- ❖ Richmond Behavioral Health Authority (RBHA)
- ❖ Richmond Police Department
- ❖ Richmond Department of Emergency Communications (911)
- ❖ Local Planning Stakeholder Group



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MARCUS ALERT FRAMEWORK



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Intercept 0 Key Issues

- ❖ Mobile crisis outreach teams and co-responders
- ❖ Emergency Department Diversion
- ❖ Police-Behavioral health collaboration

Intercept 1 Key Issues

- ❖ Dispatcher Training
- ❖ Specialized Police Response
- ❖ Intervening with Frequent Utilizers
- ❖ Providing follow up after the crisis

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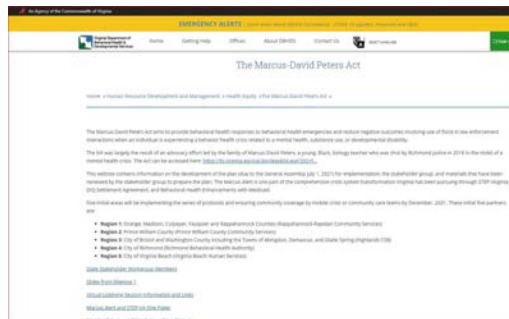
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KEY ELEMENTS OF THE STATE PLAN

The plan takes a comprehensive, systems-wide approach to reducing Virginia's reliance on law enforcement in behavioral health emergencies. It includes changes at the state and local levels.

Some of the key elements of the state plan:

- ❖ Framework for response levels
- ❖ Mobile behavioral health crisis teams
- ❖ Option for co-response teams
- ❖ Statewide training standards
- ❖ Public education campaigns



Full plan is online at

<https://www.dbhds.virginia.gov/human-resource-development-and-management/health-equity/mdpa>

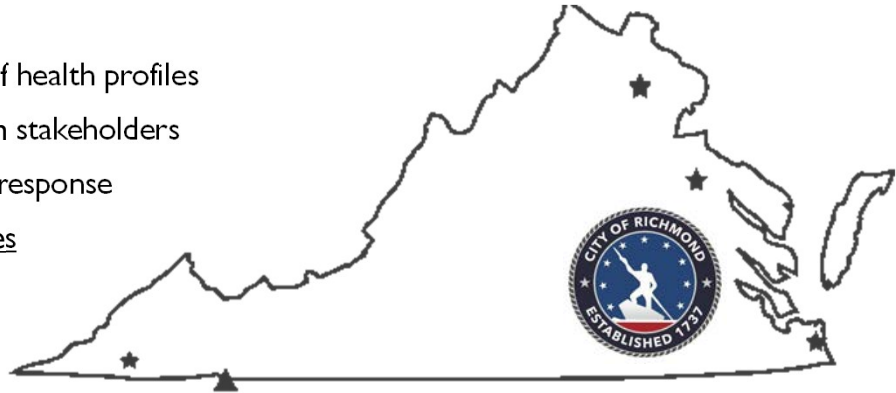
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KEY ELEMENTS OF RICHMOND PLAN

- ❖ Voluntary database of health profiles
- ❖ Planning process with stakeholders
- ❖ Three protocols for response
- ❖ Community resources



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KEY ELEMENTS: VOLUNTARY DATABASE

**Voluntary database
health profiles
offered beginning
July 2021**

**Protect yourself
and your
loved ones**

Create your **FREE** emergency health profile to send life-saving information to 911 and first responders in an emergency.

**Create your FREE health profile
TODAY at**
<https://www.emergencyprofile.org/>

Find out more at
www.rva.gov/911/healthprofile

Provided by RapidSOS
for the City of Richmond, Virginia,
Department of
Emergency Communications



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KEY ELEMENTS: PLANNING PROCESS

2019-2020	Richmond internal group met with members of Marcus-David Peters family and community advocates
Jan. 2021	Richmond Planning Group begins meeting semi-weekly
May 2021	Invited community and organizational Stakeholders begin meeting quarterly with Planning Group
Ongoing	Richmond Planning Group and Stakeholders continue to meet on a regular basis

- ❖ **Richmond Planning Group meets twice monthly** to discuss implementation of protocols across agencies
- ❖ **Community updates** have been provided via virtual and hybrid formats to stakeholders leading up to and since December 2021 launch
- ❖ **Next community update:** February 9, 2023 to Human Rights Commission

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KEY ELEMENTS: THREE PROTOCOLS FOR RESPONSE

Protocol 1

Agreement and procedures on transferring calls from 911 to Regional Crisis Call Centers. Requires a framework for decision-making and dispatch from 911.

Protocol 2

Agreement and procedures on using law enforcement as a back-up to mobile crisis teams.

Protocol 3

Specialized procedures for law enforcement responding to behavioral health emergencies.

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PROTOCOL I

It is required that **Level 1 and 2 calls are transferred from 9-1-1 to the Regional Crisis Call Center (9-8-8 infrastructure)**

- ❖ Richmond 911 integrated the 4-level urgency triage framework into their technical specifications and set policies and workflows to ensure that calls can be transferred from 911 to 988.

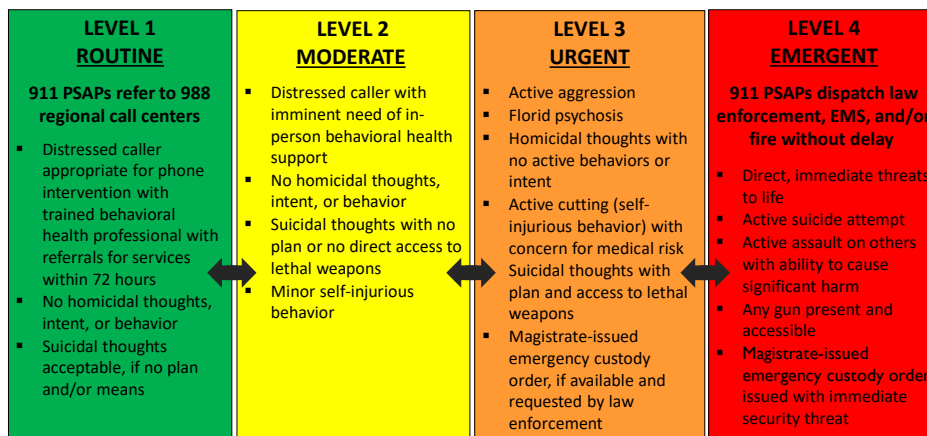


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PROTOCOL I FOUR-LEVEL TRIAGE



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KEY ELEMENTS: COMMUNITY RESOURCES

These services are currently in place:

- ❖ RBHA Emergency Services
- ❖ Richmond Community Response Team
- ❖ Regional Crisis Call Center (988)
- ❖ Regional Mobile Crisis Teams
- ❖ Residential Crisis Stabilization Units
- ❖ Crisis Triage Center



This service is in development:

- ❖ RBHA 23-hour observation center

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RICHMOND MARCUS ALERT IN ACTION



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9-1-1 CALL TRANSFER IN ACTION

LEVEL 1 ROUTINE

911 PSAPs refer to 988 regional call centers

- Distressed caller appropriate for phone intervention with trained behavioral health professional with referrals for services within 72 hours
- No homicidal thoughts, intent, or behavior
- Suicidal thoughts acceptable, if no plan and/or means

LEVEL 2 MODERATE

- Distressed caller with imminent need of in-person behavioral health support
- No homicidal thoughts, intent, or behavior
- Suicidal thoughts with no plan or no direct access to lethal weapons
- Minor self-injurious behavior

Richmond Department of Emergency Communications (911) began transferring calls for Level 1 and 2 to the Regional Crisis Call Center (988) on Dec. 1, 2021

- ❖ **911 to 988 recorded transfers:**
 - ❖ July-September 2022: **51 calls**
 - ❖ October-December 2022: **38 calls**
- ❖ **October 2022:** Richmond 911 Computer Aided Dispatch (CAD) questioning protocol update; additional training of staff on Marcus Alert protocols
- ❖ **January 2023:** New academy to train dispatch employees initiated

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RICHMOND COMMUNITY RESPONSE TEAM

The Community Response Team (CRT) is a specialized CIT-trained unit consisting of behavioral health clinicians paired with law enforcement officers:

- ❖ dispatched by 911 operators to Level 3 calls
- ❖ first of two CRT teams launched on 8/15/22 and second followed on 10/11/22

Goals of CRT:

- ❖ **Behavioral health professionals are primary response to mental and behavioral health crises.**
- ❖ CRT Police officers provide a supporting role by prioritizing de-escalation and non-lethal force to maintain public safety, reduce arrests and traumatization, and increase treatment and support.
- ❖ The team further aims to decriminalize behavioral health crises and reduce stigma.



CRT Operating Hours: Monday-Friday, with fluctuating coverage from 9:30am-2am within City of Richmond limits.

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COMMUNITY RESPONSE TEAM IN ACTION

- ❖ CRT responded to **227 calls** for service from Aug-Dec 2022
- ❖ **91% diversion rate (21 TDOs issued)**
- ❖ **2 arrests (domestic – required)**
- ❖ **0 use of force/injury**



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REGIONAL CRISIS CALL CENTER

24/7 clinically staffed crisis call center provides clinical triage capabilities via phone, text and chat; credentialed as National Suicide Prevention Lifeline (NSPL)

Contact via 1-800-273-TALK or 988



- ❖ RBHA/Region 4 has partnered with PRS CrisisLink as the call center vendor for our region.
- ❖ PRS also serves as the vendor for the regional crisis call centers in every other region of Virginia besides southwest Virginia.
- ❖ **Call Center in Action:** 8559 calls received at the regional crisis call center from July 2022-Dec 2022. **Over 97% of those calls were either maintained at the call center with no response or received a mobile crisis response (0.6%)**

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REGIONAL MOBILE CRISIS RESPONSE IN ACTION

Regional mobile crisis services support Level 2 crisis responses in the community. Services operated by RBHA offer **community-based intervention** wherever individuals are: *home, work, community*

- ❖ One- or two-person teams
- ❖ Specialty teams for unique populations
- ❖ Link individuals to follow up care

Mobile Crisis & Community Stabilization Responses: July-Dec 2022*

- ❖ **CReST:** 432 adults and youth (38% Richmonders)
- ❖ **REACH:** 441 adults and youth (28% Richmonders)

Hospital Diversion Rates: July-Dec 2022

- ❖ **CReST:** 97.5%
- ❖ **REACH:** 86%

*REACH data Includes data for Mobile Crisis Responses only

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PARTNERSHIP IN ACTION

Protocol 2 requires formal agreements **between Law Enforcement and behavioral health mobile crisis teams** to provide back up as needed

- ❖ Clear expectations between the mobile crisis regional hub and any law enforcement backup
- ❖ The regional mobile crisis hubs will take the lead on structuring these agreements with law enforcement partners

FY 23 Marcus Alert MOU currently being circulated among City leadership

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TRAINING IN ACTION

- ❖ CRT specific training completed includes:
 - ❖ Mental Health First Aid
 - ❖ Trauma-informed care
 - ❖ Narcan administration
 - ❖ Suicide Prevention
 - ❖ Cultural Competence/Implicit Bias/Gender Responsivity
- ❖ Richmond CIT Training July-Dec 2022:
 - ❖ Richmond PD - 2 officers trained
 - ❖ Richmond Sheriffs – 4 trained
 - ❖ VCU PD – 5 officers trained
 - ❖ VCU Safety Ambassadors – 6 trained
- ❖ RPD has received more than a dozen CRT/MarcusAlert briefings via daily “roll call” at precincts
- ❖ CRT has joined Chief Community Walks



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RICHMOND MARCUS ALERT NEXT STEPS

- ❖ Exploring funding for more CRTs
- ❖ Marcus Alert Public Information Campaign
- ❖ Ongoing communications with community stakeholders
- ❖ Enhance data collection and reporting



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Questions?

Thank you.

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